

A Proposal for Canadian Pipeline Safety Indicators, and the Needed Transparency of Information to Support Them



Credible.
Independent.
In the public interest.



Feedback on Proposed Indicators and Transparency

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Agenda

Indicators in Context

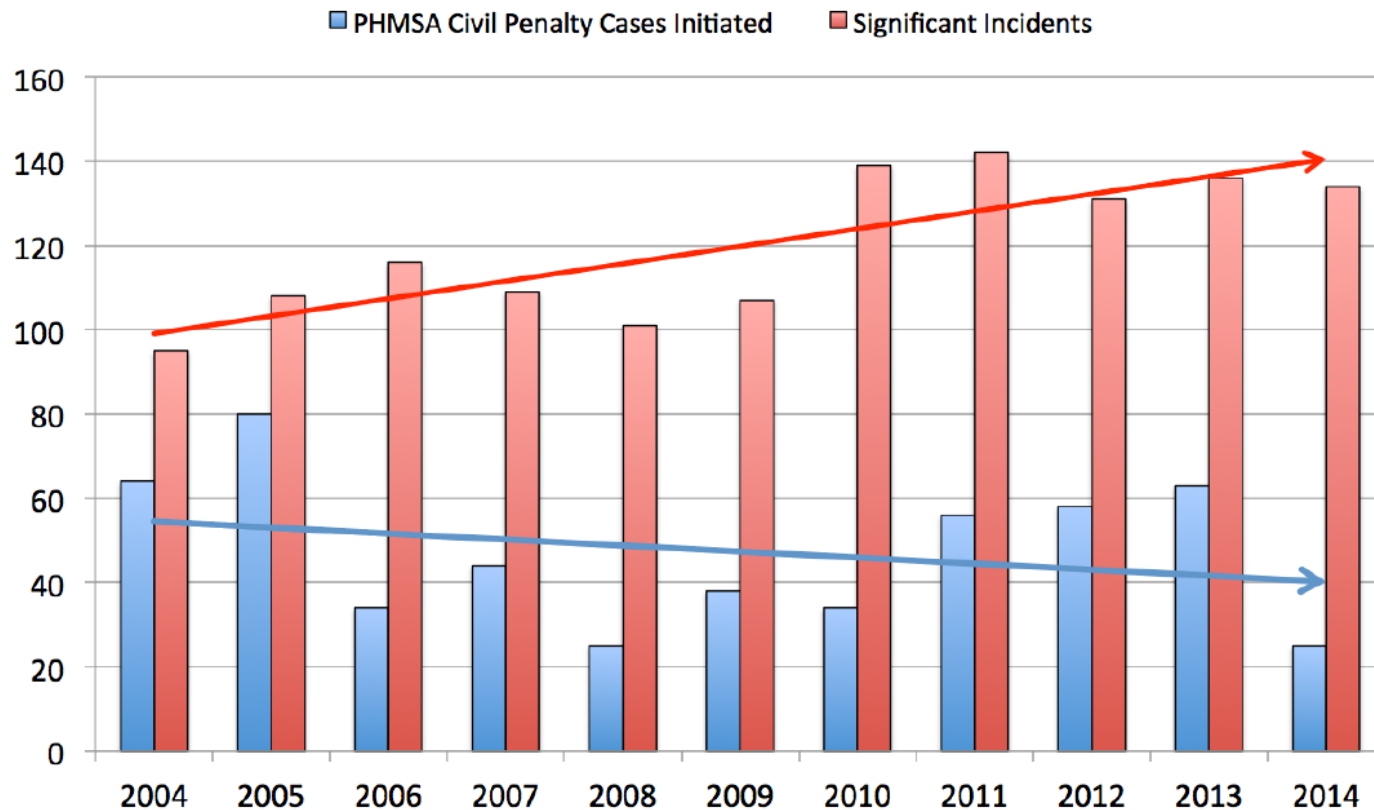
Assessment of Proposed Indicators

Comments on Proposed Indicators

Recommendations

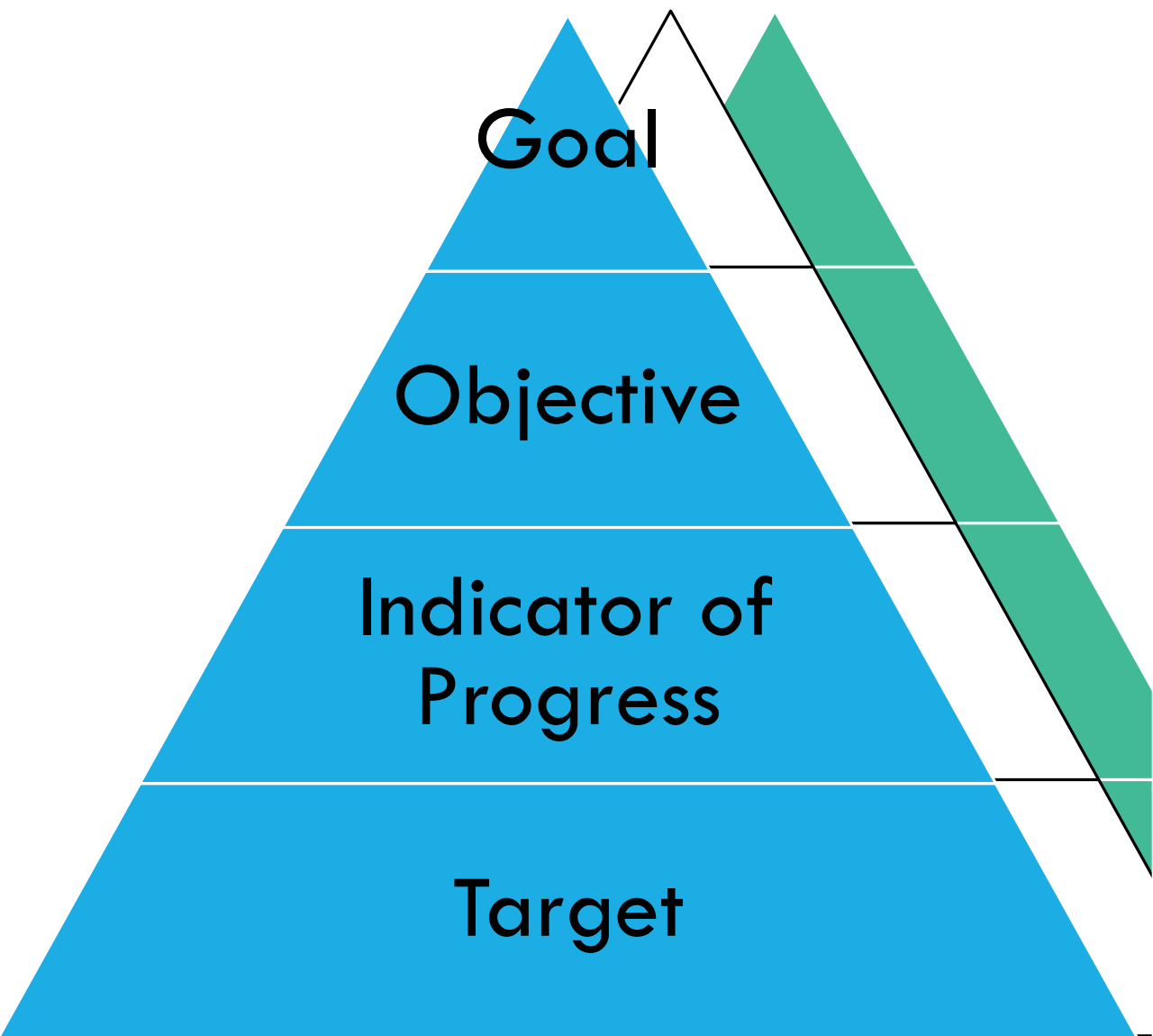
The Power of Indicators: Telling a Story

Significant Incidents Within A Pipeline Operator's Control Where PHMSA Has Authority vs. PHMSA Civil Penalty Cases Initiated



“... the story told by the indicators is probably more important than the indicators themselves.”

- *Redefining Progress: Lessons Learned*



Definition	Example
Attribute of human activity that, if achieved, will contribute to “progress”	World Class Safety
A dimension within a goal that can be improved upon Also called a sub-goal	Zero Failures
A measurable quantity that can be used as a <u>proxy</u> to measure progress towards an objective	Overall Failures – Failures/km/Year
Level of performance sought and timeframe	Reduce Failures by 50% by 2025, from 20xx baseline

Proposed Indicator	Needs Assessment	Frequency	Consequence/ Impact	Other	Goal	Target
Causes of Failures Over Time	√			√		
Overall Failures – Failures/km/Year	√	√				
Failures that Impact People & Environment – Failures/km/Year	√	√	√			
Quantities of (Unintentionally) Released Products	√		√			
Monetary Impacts from Failures	√		√			
Near Misses		√				
Quantities of Product Transported	√			√		

Proposed Indicator	Comment
Causes of Failures Over Time	<p>Include 1 year; potential early warning about trends</p> <p>Good example where access to the underlying data is important beyond the published indicators (e.g., by age; by technology type)</p>
Overall Failures – Failures/km/Year	<p>Concerned about “unplanned” language; focus should be released or not, rather than planned vs. unplanned</p> <p>Are all releases “harmful”?</p> <p>Like the low reporting threshold</p>
Failures that Impact People & Environment – Failures/km/Year	<p>All failures/releases impact the environment</p> <p>Severity scale vs. Yes/No; Threshold?</p> <p>Need disaggregated data</p>
Quantities of (Unintentionally) Released Products	<p>Concerned about “unintentional”</p>
Monetary Impacts from Failures	<p>Not everything can be monetized</p>
[Other Impacts from Failures]	<p>Include Environmental Impacts</p> <p>Include Social Impacts</p>
Near Misses	<p>Good forward looking indicator</p>
Quantities of Product Transported	<p>√</p>

Recommendations – Indicators

Challenge: Indicators Must Support Continuous Improvement AND Accountability

Put Indicators in the Bigger Context (e.g., Goals, Targets, etc.)

Include Consequences / Impacts of Failures

- Include Environmental Impacts
- Include Social Impacts

Local Specific Data and Easy to Use Maps are Essential

Trends are More Important than a Single Data Point

To promote Trust and Transparency, Access to the Underlying Data is Crucial

Keep the Audience(s) in Mind

For Complete and Accurate Data, It Must be Used (poorly used data is likely inaccurate)

Public Use Data Must be Convenient and Easy to Use → One Window Approach, One Map Approach

Recommendations – Evolution Process

