Results for: Increasing Pipeline Safety Through Shared Planning

1) I found the Increasing Pipeline Safety Through Shared Planning conference worth my time and expense to attend

<table>
<thead>
<tr>
<th></th>
<th>Percentage</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>True</td>
<td>97.3%</td>
<td>36</td>
</tr>
<tr>
<td>False</td>
<td>2.7%</td>
<td>1</td>
</tr>
<tr>
<td>Total responses:</td>
<td></td>
<td>37</td>
</tr>
</tbody>
</table>

2) The best part of the conference was?

<table>
<thead>
<tr>
<th></th>
<th>Percentage</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>The conference presentations themselves</td>
<td>18.9</td>
<td>7</td>
</tr>
<tr>
<td>The discussion, and questions and answers, after the presentations</td>
<td>32.4</td>
<td>12</td>
</tr>
<tr>
<td>The informal discussions between sessions</td>
<td>18.9</td>
<td>7</td>
</tr>
<tr>
<td>Meeting people with various points of view</td>
<td>18.9</td>
<td>7</td>
</tr>
<tr>
<td>The reception</td>
<td>0.0</td>
<td>0</td>
</tr>
<tr>
<td>The excuse to go to New Orleans</td>
<td>0.0</td>
<td>0</td>
</tr>
<tr>
<td>Other</td>
<td>10.8</td>
<td>4</td>
</tr>
<tr>
<td>Total responses:</td>
<td>37</td>
<td></td>
</tr>
</tbody>
</table>

3) Which session that you attended did you find to be the most educational (describe by name of session, or topic, or presenter)?

(all results shown)

- (1) Is there a need for the federal government to provide guidance about appropriate maintenance practices for pipeline ROW?
- (2) Transmission Pipelines and Land Use - What needs to be accomplished and why?
- "Accurate Pipeline Maps"
- "RIGHT OF WAY AND EASEMENT ISSUES"
- Meeting on PIPA
- PHMSA’s Pipelines and Informed Planning Alliance (PIPA)
  Betty Dunkerly, Mayer Pro Tem, City of Austin, TX.
  - appropriate land uses near pipelines
  - What are appropriate land uses, structures, etc. (breakout session)
  - Potential conflicts between local pipeline safety regs and property rights, growth management, etc..
  - All were educational to me. I found the various stakeholders points of view very educational. Also, these various stakeholder positions were well received and respected.
  - Terry Mock - ROW maintenance practices
  - It was not any one presentation. Some were not as interesting, but all added value.
  - Mr. Rust, affected landowner from Indiana.
  - What are appropriate land uses for Right-of-ways
- Is there a need for the federal government to provide guidance about appropriate maintenance practices for pipeline rights-of-way?
  - They all were good.
  - the photo presentations; and the appropriate land use issues
  - 11-15-07 11:00 a.m. breakout with Blaine Keener, Julie Ufner & Betty Dunkerly
  - What are appropriate Land uses Day one
  - Need for guidelines on right of ways. (Nolan Moser/Terry Mock)
  - The one about land use regulations being created around the country. Chuck Lesniak, Jim Pates and Jim Doherty presented.
  - I thought the opening general session was very good. I also thought the session on model zoning ordinances was very interesting.
  - Right of way maintenance
  - Friday: Land use breakout and the general session in the morning. The power point presentation and the pictures from individuals. The discussion during the lunch break listening to Stacey Gerard; the informal reception with people from other states regarding their pictures of their individual problems.
  - Zoning Discussions
  - Dave Johnson
  - all were very useful.
  - rights-of-ways
  - The pictures shown at the Opening Session.
  - Weimer, Kmet, Hoffmann

4) Which session that you attended did you find to be the most disappointing (describe by name of session, or topic, or presenter) ?

(all results shown)

- None.
- PIPA NEEDED TO BE MUCH MORE CLEAR
- Need for policies affecting the siting, width, and other characteristics of new pipeline ROW
- If local government is supposed to use a “risk-informed approach,” what does that really mean?
- Closing session
- “Risk informed approach” - what does that mean? (I was hoping for some concrete guidance)
- None
- None were disappointing. The presentations and discussions were from individuals from various backgrounds and stakeholder view points.
  - Carol Parker - Setbacks
  - The sessions where the presenter was on a mission for themselves, e.g. development issues or tree clearing.
  - Presenter from Canada, talking about a Landowner Group.
  - none
- Fairness to Land Owners - Is ther a need for a better real estate disclosure or a model easement agreement?
  - since this was my first conference I didn't find any session disappointing. Perhaps some of the input from the audience could have been shorter and not so repetitive.
  - 11-16-07 9:00 a.m. morning address by Stacey Gerard. Very disorganized and unintelligible.
  - Setbacks protection or myth.
  - All were good and covered the contents listed
  - Can't think of any.
  - I was most disappointed with the session on the “risk informed approach”. I was also disappointed that Rep. John Dingell was unable to attend.
- Opening slide presentation ... tended to set a negative tone for conference.
- I felt the couple having problems in Ohio re the sports fields, etc. was overdone. Her questions from the floor had been answered many times.
- PIPA - this isn't coming across too well! The goal may be important but to many listeners the message isn't coming across clear.
- The one with the fellow who was from Ohio.. english major. That was just a chance for him to vent. Nothing generic came out of that.
- none were disappointing.
- Many of the land use sessions were the same material.

5) Please rate the following

<table>
<thead>
<tr>
<th></th>
<th>1 Terrible</th>
<th>2 Could be better</th>
<th>3 Average</th>
<th>4 Good</th>
<th>5 Great</th>
<th>Responses</th>
<th>Average Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accomodations</td>
<td>0 (0.00%)</td>
<td>1 (2.70%)</td>
<td>3 (8.11%)</td>
<td>14 (37.84%)</td>
<td>19 (51.35%)</td>
<td>37</td>
<td>4.38 / 5 (87.60%)</td>
</tr>
<tr>
<td>Food Provided</td>
<td>0 (0.00%)</td>
<td>0 (0.00%)</td>
<td>8 (21.62%)</td>
<td>15 (40.54%)</td>
<td>14 (37.84%)</td>
<td>37</td>
<td>4.16 / 5 (83.20%)</td>
</tr>
<tr>
<td>Meeting Rooms</td>
<td>0 (0.00%)</td>
<td>2 (5.41%)</td>
<td>7 (18.92%)</td>
<td>15 (40.54%)</td>
<td>13 (35.14%)</td>
<td>37</td>
<td>4.05 / 5 (81.00%)</td>
</tr>
<tr>
<td>Location</td>
<td>0 (0.00%)</td>
<td>3 (8.11%)</td>
<td>3 (8.11%)</td>
<td>11 (29.73%)</td>
<td>20 (54.05%)</td>
<td>37</td>
<td>4.30 / 5 (86.00%)</td>
</tr>
<tr>
<td>Ease of Registration</td>
<td>0 (0.00%)</td>
<td>0 (0.00%)</td>
<td>1 (2.70%)</td>
<td>15 (40.54%)</td>
<td>21 (56.76%)</td>
<td>37</td>
<td>4.54 / 5 (90.80%)</td>
</tr>
<tr>
<td>Agenda</td>
<td>0 (0.00%)</td>
<td>2 (5.41%)</td>
<td>2 (5.41%)</td>
<td>17 (45.95%)</td>
<td>16 (43.24%)</td>
<td>37</td>
<td>4.27 / 5 (85.40%)</td>
</tr>
<tr>
<td>Speakers</td>
<td>0 (0.00%)</td>
<td>0 (0.00%)</td>
<td>4 (10.81%)</td>
<td>23 (62.16%)</td>
<td>10 (27.03%)</td>
<td>37</td>
<td>4.27 / 5 (85.40%)</td>
</tr>
</tbody>
</table>

6) How well do you think the conference provided a balanced view of the issues?

<table>
<thead>
<tr>
<th></th>
<th>1 Pro-industry</th>
<th>2 Balanced</th>
<th>3 Balanced</th>
<th>4 Anti-industry</th>
<th>5 Anti-industry</th>
<th>Responses</th>
<th>Average Score</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0 (0.00%)</td>
<td>1 (2.70%)</td>
<td>31 (83.78%)</td>
<td>5 (13.51%)</td>
<td>0 (0.00%)</td>
<td>37</td>
<td>3.11 / 5 (62.20%)</td>
</tr>
</tbody>
</table>

7) If you were to attend another one of our mixed-stakeholder conferences what topics would you like to see addressed?

(all results shown)
- More information on the critical value that pipelines bring to this nation and its infrastructure.
- School-based Public Education
- **LANDOWNER/PIPELINE OPERATOR RELATIONS**
  **RIGHT OF WAY AGREEMENT/**
  - * Public awareness efforts on behalf of the industry
  * Pipeline safety procedures that should be followed on the ROW
  - Ongoing maintenance and encroachment issues
  - I think the focus toward getting local officials (county/municipality) to participate is a good one. The more of them that attend, the better in my opinion.
  - Implementing meaningful pipeline encroachment ordinances. Attempt to develop a standard national approach.
  - Basic education for all attendees on pipeline operation, maintenance, protection practices, etc. It is apparent that there are many misunderstandings between industry and the general public on basic pipeline practices.
  - Try to focus on issue with suggestions for resolution. I know this is hard, but alot was thrown on the table and just left hanging. The discussion that preceeded was a rebutal to the issue presented.
  - The industry's public awareness efforts in general
  - More on ROW and affected stakeholders.
  - Right-of-way issues
    - more of what the local governments and advisory committees should do to enhance education of homeowners with pipelines on their property and the general population of what pipelines safety really is.
    - How to plan a coherent long term national need for pipelines, rather than the short term market potential for suppliers? What alternatives to fossil fuels are in the best interest of the nation long term? Need for realistic conservation vs expanding supply?
  - Class location Waivers
  - Damage prevention, Siting.
  - I would like to see more discussion of how to resolve issues instead of just hearing about what the issues are we know those already
  - Every conference should fairly consider progress since the 1990s, recognizing areas where real improvements have occurred and then taking a critical look at areas where progress is lagging and developing solution-oriented recommendations.
  - Addressing land use directly to more developers; local county, government representatives and how they are addressing land use, and what more can state committees do to educate and inform the public.
  - More guidance on ROW issues such as widths and encroachments off ROWs.
  - Whether people believe proximity affects property values.
  - **PIPA**
    - The best and worst of pipeline safety regulation
    - Somehow you need more of the stakeholders directly effected to take part. I think the biggest challenge to pipeline safety is educating the people with the pipes.
    - What we are learning from the IM program.

8) What months of the year would work best for you to attend a conference like this?

<table>
<thead>
<tr>
<th>Month</th>
<th>Percentage</th>
<th>Responses</th>
</tr>
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<tr>
<td>January</td>
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<td>4</td>
</tr>
<tr>
<td>February</td>
<td>8.0</td>
<td>6</td>
</tr>
<tr>
<td>March</td>
<td>8.0</td>
<td>6</td>
</tr>
<tr>
<td>April</td>
<td>5.3</td>
<td>4</td>
</tr>
<tr>
<td>May</td>
<td>5.3</td>
<td>4</td>
</tr>
<tr>
<td>June</td>
<td>4.0</td>
<td>3</td>
</tr>
<tr>
<td>July</td>
<td>6.7</td>
<td>5</td>
</tr>
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</table>
9) How did you find out about this conference?

<table>
<thead>
<tr>
<th>Method</th>
<th>Percentage</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email from the Pipeline Safety Trust</td>
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</tr>
<tr>
<td>Mailing from the Pipeline Safety Trust</td>
<td>10.8%</td>
<td>4</td>
</tr>
<tr>
<td>Magazine Ad</td>
<td>0.0%</td>
<td>0</td>
</tr>
<tr>
<td>PHMSA email</td>
<td>2.7%</td>
<td>1</td>
</tr>
<tr>
<td>Colleague or supervisor</td>
<td>16.2%</td>
<td>6</td>
</tr>
<tr>
<td>Website</td>
<td>5.4%</td>
<td>2</td>
</tr>
<tr>
<td>Other</td>
<td>8.1%</td>
<td>3</td>
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</tbody>
</table>

Total responses: 37

10) The Pipeline Safety Trust strives to be credible, independent, and in the public interest. Please tell us how you think we are doing compared to other groups you know.

<table>
<thead>
<tr>
<th>Category</th>
<th>1 Poor (0.00%)</th>
<th>2 Should be better (2.70%)</th>
<th>3 Average (24.32%)</th>
<th>4 Good (32.43%)</th>
<th>5 Excellent (40.54%)</th>
<th>Responses</th>
<th>Average Score</th>
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<tbody>
<tr>
<td>Credibility</td>
<td>0</td>
<td>1</td>
<td>9</td>
<td>12</td>
<td>15</td>
<td>37</td>
<td>4.11 / 5 (82.20%)</td>
</tr>
<tr>
<td>Independence</td>
<td>0</td>
<td>0</td>
<td>6</td>
<td>18</td>
<td>13</td>
<td>37</td>
<td>4.19 / 5 (83.80%)</td>
</tr>
<tr>
<td>Working for the Public Interest</td>
<td>0</td>
<td>1</td>
<td>5</td>
<td>14</td>
<td>17</td>
<td>37</td>
<td>4.27 / 5 (85.40%)</td>
</tr>
</tbody>
</table>

4.19 / 5 (83.80%)

11) Do you have any other comments about this conference?

(all results shown)

- Overall, an excellent meeting and a good group prospects for us to be able to get to know personally.
- The lack of local and state government being present. Pipeline industry contractors and others in industry need to be present. We need more people on all sides of the issue from all states to cover local issues.
- Wish the conference had ended before the lunch break, so that people could have the choice to either leave or stay for lunch afterwards. A little awkward coming back for just the closing statements/thoughts on the conference.

Also, it seemed that the topics all centered or hovered around similar subjects. Might be better to have a wide range of topics that would appeal to the various people who attend.

- This was my second conference. I saw growth in communications between the Gov agencies, the public, and the industry representatives.
- I found the mix of affected landowners, activists and industry representation to be very informative.
- Keep it up!
- I think the conference theme was very focused. Protect pipelines from people, protect people from pipelines and full real estate disclosure. Public awareness of what’s going on around you.
- Standardizing presentations into either MS or Apple formats would help. A good bit of time was lost to shuffling PC’s and reloading Power Points. All things considered, this was a good conference that seemed balanced and informative for all parties.
- Let’s do it again
- Carl and The Pipeline Safety Trust have got a great thing going. Keep up the good work. The conference was well organized and well worth my time.
- no
- loved the food and the city
- I think it is a slippery slope for the PST to accept significant money from the industry. It impairs the ability to be impartial over the long haul, and once you get to rely on it, their threat to withdraw funding will lead to poor decision making.
- I was disappointed in the overall conception that setbacks provide no safety. It seems that the key to the discussion was reasonable setbacks. The protection of pipelines and people makes whatever setback needed reasonable not the money it takes to acquire such setback. I believe the current practices of building development next to pipelines will soon cause a disaster of major proportions and we should take all steps available to provide setbacks and proper alignment of development to prevent pipeline incidents.
- Good way to mix industry and public with interests in topic. Maybe some sort of informal sessions are breakouts where various groups are able to discuss in group setting vs panelists and then ask questions.
- Hearing landowners who have no interest in having infrastructure on their property have no place used to it there is a need for utilities and NIMBYs are getting old
- It would have been good to hear from real estate developers and realtors to get their points of view and ideas.
- Please strive for more variation in topics. Several tended to cover the same area and felt redundant. Also, I would suggest ending conference before lunch on Friday.
- New Orleans is a beautiful and interesting city and the speakers were well prepared.
- Don’t get frustrated as sometimes progress is two steps forward and one step backward (especially given a wide diversity in the audience). Continue to protect your independence as this can be difficult when various sides don’t agree with your findings or observations. Watch for the risks that either side/party may try to play the PST to their advantage by spinning some of your independent observations or priorities. While the public is not immune to spinning, the burden of the doubt should fall to listening to the public’s concerns as they may not always be able to properly voice the real issues on their mind.
- Strive to present both sides but without the attacks from either side. It is not productive. Rackleff, for instance, was simply anti-business and with an essentially baseless perspective. He is a smart guy and could offer some insightful information. Instead, it was just business bashing.
- Keep up the great work!!
- Considering where the industry has been and where it is going I think you are doing an excellent job. The conference was done in a very professional manner that I think made everyone very comfortable with each other. Considering the diversity of the group I say WOW. Thanks for helping me attend. Dave Core
- A wider range of topics are needed each Conference.